Quick
Training Guide

Understanding the use of
MedicAlert® Services for
Prevention of Avoidable Harm

The MedicAlert® Service was created by doctors to inform
Emergency Personnel and Health Practitioners of their patients'
eXisting vital clinically diagnosed medical risks.

Delayed access to Emergency Medical Services can be life-threatening,
sow too can treatment which exposes a patient to a previously
diagnosed medical risk. New Zealand is susceptible to natural disasters
which could knock out power and technology based services. We also have susceptibility to delayed access and response due to large
populations living rurally and the population being transient.

Enrolling with MedicAlert® provides you, your family or patients with a
higher level of protection than would otherwise be available, and can
help mitigate the serious problem of Avoidable Harm in New Zealand.

FACT: In 2016 ACC reported that in the last 10 years they have had to
pay close to $675M in treatment injuries

http://m.nzherald.co.nz/nz/news/article.cfm?c_id=1&objectid=11729081

Prevent Harm, Protect Lives

Emergency Hotline Number
This is an international number that provides Health
Professionals around the world the ability to obtain
your most serious medical risk information.

MedicAlert® ID Number
This is used to identify the patient within the MedicAlert®
connected health IT system, anywhere in the world.

Medical Engraving
The patients most crucial information is engraved
on the MedicAlert ID. Other information can be
obtained using the Emergency Wallet
Card and by calling the
Emergency Hotline
Number.

MedicAlert® Medical ID

PACEMAKER
ON ANTICOAGULANTS
DIABETES ON INSULIN
2999
Look

Check around the wrist or neck (pulse points) for a MedicAlert® Service Supported Visual (SSV) Medical ID

Read

Review the vital medically validated information clearly engraved on the reverse side of the SSV Medical ID

Access

Login to the MedicAlert® Portal directly or call the 24/7/365 Emergency Hotline to access additional vital medical, legal & identification information on file

Advise

Use the information provided to prevent harm, protect life, respect rights & inform Emergency Contacts. On handover, advise of the SSV Medical ID